

## **Tombigbee Communications LLC**

### **Notice of Program Accessibility**

Tombigbee Communications LLC is committed to excellence in serving all customers including people with disabilities. We strive to ensure, where readily achievable, that our programs, services and activities are accessible to and useable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. Some of our existing Access features include:

- Convenient off-street parking designated specifically for disabled persons.
- Curb cuts and ramps between parking areas and buildings.
- Level access into our lobby.
- Fully accessible bathrooms, public waiting, access to pay your bill and speak with our Customer Service Representatives.
- We work cooperatively with disabled-related organizations to identify barriers to accessibility and usability.
- If assistance is required to use Broadband and/or phone products and/or equipment the FCC has an assistance program. Reference materials about the FCC's programs can be found under the *Customer Education* section of our website.
- A range of assistive and communication aids provided to persons who are deaf, hard of hearing, or blind, or with other sensory impairments. There is no additional charge for such aids. The aids include:

(Note: list the aids you currently have in place, the information below are only examples)

- Qualified sign language interpreters for persons who are deaf or hard of hearing.
- A twenty-four hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units, for use by persons who are deaf, hard of hearing, or speech impaired.
- Readers and taped material for the blind and large print materials or braille for the visually impaired.
- Assistive devices for persons with impaired motor skills.

If you require aid, please do not hesitate to let the receptionist know or contact (INSERT CONTACT NAME on INSERT EMAIL and PHONE).